

Frequently Asked Questions

1. What is ISOPIPE S.A.'s *Insulation Calculator* for the product ISOPIPE?

ISOPIPE S.A.'s ISOPIPE Insulation Calculator has been developed to offer exact measurements for Certified Insulation, *ISOPIPE TC* (NBR) and *ISOPIPE HT-HF* (EPDM).

Through the Program's Calculations you receive many recommendations towards energy savings.

ISOPIPE Insulation Calculator Highlights:

- ▶ The app **works Offline**, online use while sending the PDF file
- ▶ **Save** the **Calculation** inside the Program
- ▶ More than **2000** Calculations can be Saved and seen any time
- ▶ **Send** the Calculation in any **Email** address in PDF form
- ▶ **Send** Multiple Saved Calculations in a **Single PDF** file
- ▶ **Translated in 8 languages**
- ▶ **Download it for free in Apple Store & Google Play Store**

2. With which operating systems is the program compatible?

ISOPIPE Insulation Calculator is compatible with tablets and smartphones having either *iOS* or *Android* operating system.

More specifically:

Operating Systems	
Program	Operating System
Android	ARMv7/x86 processor with vector FPU, minimum 550MHz, OpenGL ES 2.0, H.264 and AAC HW decoders Android™ 4.0 and above
iOS	iOS 9 and above

3. Where can I download the particular program?

You can download the Program from the following IP addresses or scan the QR Code.

Apple Store - Operating System iOS

<https://itunes.apple.com/WebObjects/MZStore.woa/wa/viewSoftware?id=1300182351&mt=8>



Google Play Store - Operating System Android

<https://play.google.com/store/apps/details?id=air.eu.isopipe.IsopipeInsulationCalculator>



For Online application use, please visit <http://calculator.isopipe.eu>



4. How does the application operate?

The program consists of five (5) Sections:

- 2.1 Settings (⚙)
- 2.2 Calculator (🧮)
- 2.3 Calculations (📊)
- 2.4 Products (🌿)
- 2.5 Company (3i)



Each section has its own function.

For additional information, please consult the **User's Guide**.

5. Which settings can I make with respect to language and temperature?

The program's default language is English. Moreover, our program has been translated and is fully operational in the following eight (8) different languages:

1. English,
2. French (Français),
3. German (Deutsch),
4. Greek (Ελληνικά),
5. Spanish (Español),
6. Italian (Italiano),
7. Russian (Русский) and
8. Turkish (Türk).

Additionally, the program is set by default to indicate the temperature in degrees Celsius (°C), or Fahrenheit (°F).

Both *Language* and *Temperature* can be modified in each Program's section, from the *Settings* button (See Symbol ⚙️).

6. In which place is my Calculation saved and how can I have access to it?

In order to save a *Calculation*, in the *Results* Section we just click the *Save Calculation* button.

All saved *Calculations* are presented alphabetically in list form and they all have an indication of the date entered.

To retrieve your *Calculations* you choose the third section ***Calculations***.

7. Which is the Calculations' storage limit?

The Calculations' Storage Limit is more than **2000** Calculations.

Once, the Calculation Storage threshold is approached, you get a warning message on your screen which states:

You have saved X calculations. Remaining Y calculations.

At the time when the Calculation Storage Limit is reached, the warning message you will get on your screen will state:

You have reached the maximum number of calculations. Delete to proceed.

Your saved Calculations can be retrieved any time (no internet connection is required), just by selecting the Calculation you need at a time.

8. How can I send my Calculations to an Email of my choice?

In the **Settings** Section you fill in the Email address on which you wish to send a single or multiple calculations

Your **Calculations** can be send by email in the following ways:

1. Though the **Results** section, you can send the *Calculation*, without saving it in the *Calculations* section
2. Save the file in the **Calculation** section .

Attention! Only through the Calculation section you can send multiple Calculations.

For additional information, please consult the **User's Guide**.

9. In which section can I find information about your company's products?

In **Products** Section you may get all information needed about our products' basic and technical characteristics:

- ISOPIPE TC
- ISOPIPE HT-HF
- ISOPIPE COVERINGS: Solar, UV Plus & Heavy Duty (HD)
- ISOSOUND & ISOCHIP
- Accessories: ISOGLUE, ISOTAPE, ISOCOVER, ISOCLAMPS & Jacketing Systems

For additional information, please consult the **User's Guide**.

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